

USER MANUAL

SkinVibe Astra SteamPlasma Hair Straightener



Read more at:

www.skinvibe.global



English version

THANK YOU

We are very pleased, that you decided to choose SkinVibe!

Our priority is your satisfaction, so we make sure, to provide you with the high - quality products.

Please read the attached user manual carefully, it contains important informations regarding the proper use of our products.

Best regards,
SkinVibe Team

TABLE OF CONTENTS

Introduction	6
Contents of the box	6
Safety precautions	6
Device functions	7
Instructions for filling the water tank	7
Starting the device	7
Device description	7
Using the steam function	8
Automatic shut-off	8
Maintenance and cleaning the device	8
Troubleshooting	8
Technical specifications	9
Warranty	9
Contact details	10
Certificates	10
Manuals in other languages	10

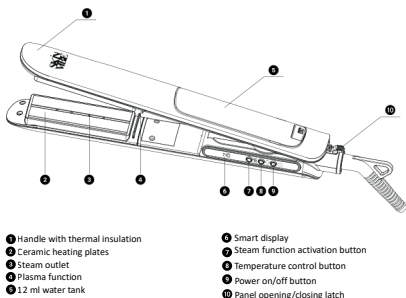
CONTENTS OF THE BOX

- SkinVibe Astra SteamPlasma Hair Straightener
- Water tank
- User manual
- Bag for the device
- Thank you card

SAFETY PRECAUTIONS

- The device is not intended for use by children or persons with reduced mobility without proper supervision.
- Never leave the device turned on unattended.
- The device is not a toy and should not be allowed to play with by children.
- Do not use this device near water or in damp areas. Water poses a hazard even when the device is turned off.
- If using the appliance in the bathroom, unplug it immediately after use.
- For increased safety, it is recommended to install a differential circuit breaker (RCD) with a current not exceeding 30 mA in the bathroom power supply circuit.
- Never immerse the device in water or any other liquid.
- Do not insert any objects into the openings of the device.
- If the device is dropped, does not work properly, is damaged or gets wet, do not use it and contact the service center.
- If the power cord is damaged, it may only be replaced by the manufacturer, an authorized service center or a qualified person.
- The heating plates can be very hot – avoid contact with skin, eyes, ears, face and neck.
- Do not touch hot plates while the appliance is operating or immediately after it has been turned off.
- After use, place the device on a heat-resistant surface and allow it to cool completely.
- Do not use the device on wet or damp hair. It is intended for styling dry hair only.
- Don't leave the straightener in one place on your hair for too long - it may burn your hair.
- Before storing the device, make sure it has cooled down completely.
- Do not wrap the power cord tightly around the device. Avoid pulling, bending, crushing, or tangling it.
- Store the device in a dry place, away from sources of heat and moisture.
- Regularly check the technical condition of the straightener, paying particular attention to the power cord and housing.
- After finishing work or before cleaning, always disconnect the device from the power supply.
- Do not use aggressive chemicals to clean tiles – follow the manufacturer's recommendations.

DEVICE FUNCTIONS



INSTRUCTIONS FOR FILLING THE WATER TANK

1. Before styling, unplug the appliance and remove the water tank.
2. Gently open the rubber cap of the tank, fill it with distilled water, and then close the cap tightly.
3. Place the tank back into the device housing, making sure it is properly seated in its proper place.
4. Before use, make sure the tank and exterior of the device are completely dry.
5. If you need to refill the tank, unplug the appliance and carefully remove the tank only after it has cooled down.

STARTING THE DEVICE

Connect the device to a 230 V ~ 50/60 Hz power source.

- Hold down the power button "⏻" for 3 seconds to turn on the device.

By default, the temperature will be set to 140°C.

The indicator light will come on and the device will automatically start heating.

- The temperature can be adjusted using the "↺" button – each press increases the setting and the selected value will be highlighted.

When the product is ready for use, a "drop" icon will appear to indicate that the set temperature has been reached.

It is recommended to adjust the temperature to your hair type according to the table below:

TEMPERATURE	HAIR TYPE
140°C	Soft, bleached hair
160°C	Normal, dyed hair
180°C	Curly hair
200°C	Thick, difficult-to-style hair
220°C	Very thick hair, extremely difficult to style

DEVICE DESCRIPTION

Our professional hair straightener combines the **power of steam with plasma technology**, delivering a salon-quality smooth finish. Steam enriched with **over a million positive and negative ions** smooths the hair, reduces frizz, and **gives it a mirror-like shine**. Plasma technology is a breakthrough – it works more effectively, leaving your hair soft, manageable, and noticeably glossy.

Ceramic heating plates ensure a smooth glide **without damaging the hair**, evenly distributing heat. The temperature can be adjusted between **140°C–220°C** to suit all hair types – from fine to thick, more resistant to styling. It features a long **2.7 m swivel cord (360° rotation)** for comfortable use.

The result? Healthy-looking, silky-smooth, and shiny hair, protected from damage and free from frizz, even if you use the straightener more than once a week.

USING THE STEAM FUNCTION

- To activate the steam function, press the steam function button "☁" - the device will start generating steam and the appropriate icon will appear on the display.
- To turn off the steam function, press the "☁" button again

Note: When the steam function is activated and the plates are closed, the device generates steam to open the valve and spray moisture. You will then hear a hissing sound, indicating that the steam function is working properly – you can continue styling.

- Once you have finished styling, hold the "⏻" power button for 3 seconds to turn off the device.

AUTOMATIC SHUT-OFF

For added safety, the straightener has an auto-shutoff feature. The device will automatically shut off after 30 minutes of continuous use.

- To restart your device after it has been turned off, press and hold the "⏻" power button for 3 seconds.

MAINTENANCE AND CLEANING OF THE DEVICE

It is recommended to use only pure or distilled water to prevent scale build-up, which can block the steam pipes and reduce the effectiveness of the steam function.

- The straightener does not require the use of any grease or oil.
- To clean, unplug the device, allow it to cool, and then wipe the casing with a damp cloth.
- In case of any faults, please contact the service center - do not attempt to repair it yourself.

Cleaning ceramic tiles:

- The surface of ceramic tiles is hard, smooth and non-stick – it can be wiped gently with a damp cloth.
- For optimal performance, please follow these guidelines:
 - ① Do not touch the surface with sharp objects or rub it with rough materials.
 - ② Avoid contact with strong chemicals (e.g. oven cleaner) and heat emitting devices, such as the warm air of a hair dryer.
 - ③ Do not use strong detergents for cleaning – a mild detergent and a damp cloth are usually sufficient.
- This makes it easy to remove any dirt and remnants of hair styling products.

TROUBLESHOOTING

Is your hair not straightened properly? Check:

- Is the appliance being used correctly? (The steam outlet and panel should be flush with the hair strand)
- Is the straightener moving too slowly through the hair strands?
- Was the hair thoroughly dried before styling?
- Is the temperature set appropriate for your hair type?
- Does the device generate steam?
- Is the water tank empty?
- Is the tank pressed in properly until it "clicks"?
- Has the device reached the set temperature? (Wait until the selected temperature value stops flashing)

No visible steam?

Water vapor is a colorless gas, so its presence may be difficult to see with the naked eye – instead, it can be recognized by its characteristic sound:

After heating up and with the plates closed, the device starts to release steam with a hissing sound – this indicates that the steam function is working properly.

The device has stopped heating?

Check if the automatic shutdown function has been activated.

All temperature gauges flashing at the same time?

Contact service to repair the device.

Water instead of steam is coming out of the steam vents?

Contact your service center - this may indicate a fault.

The device stops producing steam periodically?

This is normal – the device automatically controls the amount of steam released.

The steam stops momentarily when the plates are opened.

TECHNICAL SPECIFICATIONS

- Model: SV-005SL, SV-005MM
- Cable length: 2.7 m / 360° rotation
- Rated Power: 50 W
- Rated voltage: 230 V ~ 50–60 Hz
- Rated current: 1.8 A
- Size: 300 × 34 × 37.5 mm
- Steam volume: 0.7–1.2 g
- Water tank capacity: 12 ml
- Display: LCD
- Heating plates: ceramic
- Net weight: 376 g (without cable), 510 g (with cable)

Made in PRC

Keep this manual for future reference.

WARRANTY

The warrantor is: ITRG-ZIĘBA-MAGIERA-STYLIŃSKI SPÓŁKA JAWNA, VAT NO: PL9452174051, Christo Botewa 6B/B4, 30-798 Cracow, Poland.

The warranty covers the product: SkinVibe Astra SteamPlasma Hair Straightener.

Congratulations on your purchase.

This product is covered by a 24-month warranty from the date of purchase. Warranty service is provided based on proof of purchase (receipt or VAT invoice).

In the event of a defect, the Buyer should contact the Authorized Service Center at the following address: Christo Botewa 6B/B4, 30-798 Cracow, Poland. You can reach us through the following contact options:

- By email:
 - handel@itrg.pl
 - RMA@itrg.pl

The Warrantor collects the product from the Buyer at its own cost. Repair costs or product replacement costs, including shipping, labor, and materials, are covered by the Warrantor.

In the case of a justified claim, the Warrantor commits to repairing or replacing the faulty product free of charge within 30 days of receiving the complaint. If the Warrantor fails to respond to the claim within this period, the Buyer has the right to request a product replacement or refund.

The warranty does not cover risks related to damage or wear to the product during shipment to the Authorized Service Center unless this transport is organized by the Warrantor.

The warranty does not cover:

- a) normal wear and tear;
- b) periodic technical inspections;
- c) damage and failures caused by improper use or use inconsistent with the operating instructions, or handling the Product in a manner deviating from normal applications, including:
 - use with non-recommended accessories or peripheral devices,
 - negligence, improper storage, inadequate maintenance,
 - use of inappropriate voltage, power supply, or ventilation,
 - operating the device with wet hands or under conditions of excessive humidity;
- d) damage resulting from use of the Product contrary to its intended purpose, including:
 - physical, aesthetic, or surface damage resulting from improper use or modification,
 - improper installation or use of the Product inconsistent with the instructions,
 - lack of maintenance in accordance with the manufacturer's recommendations,
 - use of non-recommended water (e.g., hard, unfiltered),
 - contamination with scale, dust, insects, or cosmetic residues (e.g., paints, varnishes, oils);
- e) any modifications of the Product without prior written consent of the Importer or Authorized Service Center, including:
 - increasing technical parameters beyond the values specified in the manual,
 - adapting the Product to technical standards of countries other than those for which it was designed;
- f) damage arising from:
 - accidents, exposure to liquids or moisture, chemicals and other substances, flooding, vibrations, radiation, electrical discharges, fire, excessive heat,
 - external forces, mechanical impacts, dropping, or improper transportation,
 - connecting the device to an installation with unstable voltage or lightning (power surges);
- g) traces of hair dyes, varnishes, oils, and other chemical products;
- h) damage or side effects resulting from the use of cleaning agents not recommended by the manufacturer.

The warranty applies within the territory of the European Union.

If the product does not conform to the sales contract, the Buyer is entitled to rights under applicable consumer protection laws in addition to the rights granted under this warranty.

CONTACT INFORMATION

Contact: handel@itrg.pl

Service: RMA@itrg.pl

Contact: contact@skinvibe.global

Importer and distributor:

ITRG-ZIĘBA-MAGIERA-STYLIŃSKI SPÓŁKA JAWNA
Christo Botewa 6B/B4
30-798 Cracow, Poland
VAT NO: PL9452174051

Manufacturer:

VISIONARY GROUP SP. Z O.O.
Skwierzyńska 2
04-853 Warsaw, Poland
VAT NO: PL9522268798

CERTIFICATES



Environmental Protection Instructions

Note: This device is marked in accordance with the European Directive 2002/96/EC and the Polish Act on Waste Electrical and Electronic Equipment with the symbol of a crossed-out waste container.

This marking indicates that this equipment, after its period of use, cannot be disposed of together with other household waste.

Warning: do not dispose of this equipment with municipal waste!!!

The product must be disposed of through selective collection at designated collection points.

Proper handling of waste electrical and electronic equipment helps to avoid harmful effects on human health and the environment due to the presence of hazardous substances and improper storage and processing of such equipment.



Child Safety Warning

Note: This product is not intended for children under 3 years of age.

The crossed-out baby face symbol indicates that the device may pose a choking hazard or other risk if used by small children.

Keep out of reach of children.



Water and Electrical Device Warning

Note: This is an electrical device – do not immerse it in water or use it near liquids (e.g., during bathing).

The crossed-out bathtub symbol indicates that the device must not be used in the bath, under the shower, or near any water-filled container.

Use extra caution when operating in bathrooms.

EU DECLARATION OF CONFORMITY (No. SV-005/2025/CE/1)



Product: SkinVibe Astra SteamPlasma Hair Straightener (model no. SV-005SL, SV-005MM)

Manufacturer:

Visionary Group Sp. z o.o.
VAT NO: PL9522268798
Skwierzyńska 2
04-853 Warsaw, Poland

This declaration of conformity is issued under the sole responsibility of the manufacturer.

The product listed above is in conformity with the Electromagnetic Compatibility Directive 2014/30/EU. The following standards have been applied:

- EN 55032:2015/AC:2016
- EN 61000-3-2:2014
- EN 61000-3-3:2013
- EN 55024:2010+A1:2015



MANUALS IN OTHER LANGUAGES

Full product manuals in other languages are available online.

Visit our website:

www.skinvibe.global/pages/manuals

or scan the QR code below:

